

## Infrastructure / Cloud Engineer

### Statement of Accountabilities

#### Our purpose:

Powering a cleaner and brighter future with our community.

#### Key relationships and delegated authority

Reports to:	DevSecOps Manager
Responsible for (# staff):	Nil
Internal Relationships:	Collaboration within Orion
External Relationships:	Third party suppliers; Contractors
Delegated Authority:	\$10,000

#### Role Objective

Contribute to the build, test, and maintenance of Orion's infrastructure (on premise and cloud), with emphasis on the availability, performance, and enhancement of secure technology infrastructure and platforms across the business.

#### Key accountabilities

- Delivery of secure reliable infrastructure solutions (on premise and cloud) for both Corporate and Operating Technology environments.
- Participate in and utilise the reference architecture for applications and platforms in the creation of new solutions and the ongoing enhancement of existing system.
- Identify opportunities for improving automated monitoring for on premise and cloud environments and issue resolution with the aim to resolve problems before customers are aware of them.
- Undertake hands on engineering to maintain and deliver infrastructure including Networking, Firewalls and Patching.
- Maintain on-premises telephony system working with key support partners to ensure availability and quality of service.
- Comply with customers Service Level Agreements (SLAs) in the most cost-efficient method.
- Provide guidance, support, and coaching to other members of the team to support them in delivering service excellence for our customers.
- Support technical solution design.

### Health and Safety

- Show a commitment to and comply with Orion's health and safety policies, systems and procedures.
- Take reasonably practicable steps to ensure the health and safety of yourself and others.

### Team

- Commit to achieving our vision and organisational goals.
- Role model behaviours that support our work principles.
- Support your team members and undertake other tasks as requested by your manager.

### **Qualities required for the role**

- Sound understanding of Microsoft operating systems, Active Directory, Entra, Azure, Cybersecurity, Vmware, Cloud and Network Attached Storage.
- In depth knowledge of Networking and telephony systems
- A relevant level 7 degree or equivalent professional qualification or equivalent knowledge gained through practical experience.
- At least 3 Years' Experience in Systems Engineering.
- Strong problem-solving and analytical skills.
- Experience with cloud platforms, services, and toolsets.
- Experience with on premise infrastructure and networking equipment.
- Automation and scripting experience.
- Strong attention to detail.
- Ability to work in a team.
- self-motivated
- Good communication skills.